

C. V.

Amr Abdelghani Taha Selim

Contact Information

Address	13 Bedeir El-Attar St., Mansoura, Dakahlia, Egypt
Telephone	+2 050 2338957
Cell Phone	+2 010 20100656
E-Mail Address	amrats1007@gmail.com / amrats1007@outlook.com
Linked in	https://www.linkedin.com/in/amrats1007

Personal Information

Date of Birth	7/10/1987
Nationality	Egyptian
Marital Status	Married
Military Status	Exempted

Objective

Seeking a Good Position in a Well Organization and Established Company that Provides a Challenging Moreover, Promising Career Where My Mental and Technical Together with Interpersonal Skills Can-be Applied and Utilized.

Education

2009	Bachelor of Commerce in Accounting, Mansoura University.
------	--

Experience

- Senior IT Support | CITC, Mansoura University | Nov. 2015 – Present | 5 yrs 11 mos
- Software Tester “Part Time” | CITC, Mansoura University | Jul. 2016 - Sep. 2018 | 2 yrs 3 mos
- IT Specialist | Egyptian Association for Financing (EAF) | Apr. 2015 - Sep. 2015 | 6 mos

IT Skills

1. IT Support	2. Manual Software Testing	3. Front-end Development
4. Troubleshooting	5. Software Implementation	6. Requirements Gathering
7. Customer Support	8. Customer Service	9. Programming Concepts
10. Redmine, Jira	11. Kanban	

Personal Skills

Innovation, Teamwork, Problem Solving, Leadership, Flexibility / Adaptation, Negotiation.

Certifications

- **Apr 2018** | Full Stack Web Development (HTML - HTML5 - CSS - CSS3 - Bootstrap - JavaScript - jQuery Ajax - PHP 7 - Laravel 5.5 - MySQL) | Select Training and Technology Solutions, Mansoura
- **Jun 2012** | General English (level 9) & Conversation English (level 4) | Excellence Gate, Mansoura
- **Jun 2010** | ICDL (International Computer Driving License) | MCIT - Virgin Academy, Mansoura

Online Certifications

- **Jan 2021** | Software Tester | MaharTech, ITI
- **Dec 2020** | Problem Solving and Decision-Making Workshop | American Center, U.S. Embassy
- **Sep 2020** | Technical Support Fundamentals (Google IT Support Professional Certificate) | Coursera
- **Aug 2020** | Effective Test Case and Bug Report Writing Techniques | MaharaTech, ITI
- **Jul 2020** | Introduction to Software Testing Concepts and Techniques | MaharaTech, ITI

Courses

- Agile Software Development | CITC, Mansoura University - Jun 2017
- ITIL Foundation Course | CITC, Mansoura University - Feb 2017
- Software Testing | CITC, Mansoura University - Mar 2016
- Time Management Course | Mansoura University - Nov 2008

Online Courses

- Nezam Software Testing Bootcamp 2021 | Nezam Academy "Tarek Roshdy" | <https://nezamacademy.com>
- Back-End Developer Track | Elzero Academy | <http://elzero.org>
- IT Support track | Microsoft Professional Program | <https://academy.microsoft.com>

Languages

Arabic (Native) **English** (Advanced)

Projects

1. Portfolio | <https://high-rise-compartment.000webhostapp.com> | Associated with **Front-end Dev.** Skill
2. Notify App | <https://sufferable-wire.000webhostapp.com> | Associated with **Front-end Dev.** Skill

References

Available Upon Request